

1. Terms and Conditions

By making a booking with Taxi Service Schiphol online, by phone or via email, you confirm that you have read, understood and accepted the following conditions. We may alter these terms and conditions from time to time and post the new version on our website, following which all use of our website will be governed by the new version. Our terms and conditions and your use of Taxi Service Schiphol website are governed by the law of the Netherlands, and in the event of any dispute under our contract, you agree to submit to the exclusive jurisdiction of the Dutch courts. In these booking conditions references to 'you' and 'your' and 'passenger(s)' including the person named on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is transferred.

2. Changes in the Terms of Use and the site

We reserve the right, without notice, at any time changes and correction to this site or to make access to this site. Terminate in the manner and at the time we both desirable and necessary.

3. Content

The information on this site is provided in good faith, but should only be used for general information purposes only. The information cannot be relied on its reliability for any specific purpose and no presentation or warranty is given as regards its accuracy or completeness. The information on this site does not constitute medical, legal or investment advice. Any liability of this site, its affiliated companies and officers, employees or agents of us and its affiliates, for any loss, damage or expense arising out of access to or use of this site or any other site linked to including, but not limited to, lost profits or indirect, incidental or consequential damages, to the extent permitted by law, excluded. References on the site to products or services do not constitute an offer to sell or supply that product or service. To purchase a particular product or service should be detailed advice concerning the availability must be obtained.

4. User agreement governing the use of the Taxi Service Schiphol website

When booking through our website you agree that all the details you have supplied are correct, including passenger name, dates, pick up information and credit or debit card details. If there are changes to the details supplied, it will be your responsibility to contact us and request changes. Taxi Service Schiphol will put its best endeavors to find and rectify any errors and omission as quickly as possible. However there may be times when obvious errors occur such as the price or some other detail displayed being incorrect. In this case Taxi Service Schiphol shall reserve the right to cancel that reservation and the customer will not have any liability to this regard. Use of our website content by third parties for any purpose other than booking transfers is prohibited, including the modification, subsequent publication and total or partial reproduction or representation of the same without the express consent of Taxi Service Schiphol.

5. Information you provide

By submitting information to us or to send us material, you agree that we have this information and materials may use and use by us does not infringe on the rights of others means.

In parts of the site that contain information provided by other users of the site above, we have no control. We accept no responsibility or liability for such information. We reserve the right to such information without prior notice at any given time by us in our sole discretion to edit or delete the site.

6. Protection of personal data

We respect your privacy. Personal data are for internal use only and will not be disclosed to third parties.

7. Availability of service

Our online Booking services, are provided on an "as is" basis and we do not make any representation or warranty, express or implied, as to the availability of our service(s).

8. Payment

You confirm that the payment details you provide to us for the purpose of booking a service are correct, that the credit card which you use is your own and that there are sufficient funds or credit facilities to cover the cost of the service. If you choose to pay the driver in cash, please ensure that you have the correct amount available, in local currency, unless otherwise stated in your booking confirmation. Notice that we charge €5,00 administration fee for cash payment.

9. Amendments

You can make changes to your reservation via email up to 48 hours before the pick-up or arrival time. After this period you must contact Taxi Service Schiphol directly by calling the number provided in your booking confirmation. Amendments or cancellation requests cannot be made with the driver.

10. Cancellations

You will not be charged for cancellations if you cancel at least 24 hours before the scheduled transfer pick up time. You can cancel your reservation via email or phone up to 24 hours before the pick-up or arrival time. If you cancel your reservation between 24 and 12 hours before the scheduled transfer pick up time, Taxi Service Schiphol charges a cancellation fee of 50% of the total amount which was confirmed. If you cancel your reservation less than 12 hours before the scheduled transfer pick up time Taxi Service Schiphol charges a cancellation fee of 70% of the total amount which was confirmed. By making a booking with us you agree to a pay the full cost of the booked service in case of a cancellation within the chargeable cancellation period.

11. Luggage

Please inform us at the time of booking if you wish to travel with excess baggage. This is to ensure that the vehicle provided can accommodate you.

12. Special requests, trip time and vehicles

During the booking process you may request extra services. We will endeavor to meet all such requests, however we can not guarantee that they will be met and we will have no liability to you if they are not.

Child & baby seats are not mandatory in the Netherlands for taxi company's therefore they are not standard in our vehicles but we will do the utmost in providing one if available. The distance and trip time provided are for planning purposes only. You may find that construction projects, traffic, weather, or other events may cause conditions to differ from the information published, and you should plan your trip accordingly.

13. Waiting time and emergency contact

At the time of the transfer, the driver will wait at the agreed airport pick-up point for a maximum of 20 minutes from the time the luggage is provided on the belt. In the unlikely event that you cannot locate the driver at the meeting point, or if you are delayed in customs, immigration, baggage collection or lost luggage, it is your responsibility to call the 24/7 emergency number, +31 6 38566550, to make contact with us. If you fail to call the emergency contact number within 20 minutes from the time the luggage is provided on the belt, and as such Taxi Service Schiphol is not made aware of the problem the service will be considered a no-show and you accept to pay the full cost of the booked service.

14. Liability

In agreeing to these terms and conditions you accept that Taxi Service Schiphol will in no way be held responsible for any losses, expenses or claims made by you in the event of any problem associated with the service, errors made by you when making the booking or inaccurate or incomplete information provided to us during the booking process. Taxi Service Schiphol will not be responsible for any losses you may suffer (including for example missed flights) due to your failure to allow sufficient time for your journey.

15. Force Majeure

Taxi Service Schiphol can not be held liable for delays, changes or cancellation of service due to force majeure, or to other circumstances that are unforeseeable or beyond our control, such as accidents suffered by third parties on the transfer route, police checkpoints, acts of terrorism, extreme weather conditions etc.

16. Please contact us

If you have a question or complaint about this site or our services.